

Patient Bill of Rights

The Surgery Center does not discriminate with regard to race, color, religion, gender, national origin, citizenship status, ancestry, age, disability or any other legally publicized status.

- The right to considerate and respectful care.
- The right to privacy when indicated.
- The right to know that your treatment is considered confidential by staff.
- The right to information about diagnosis, evaluation, treatment and prognosis.
- The right to refuse any diagnostic treatment or procedure to the extent permitted by law, and to be given information on the medical consequences of such refusal.
- The right to review your medical records and to have information explained, except when restricted by law.
- The right to participate in any decision involving patient care, unless not indicated for medical reasons.
- The right to refuse participation in experimental research.
- The right to see the doctor each time s/he visits the office.
- The right to personal and informational privacy.
- The right to know in advance the type and expected cost of treatment.
- The right to expect office members to follow appropriate infection control protocols.
- The right to inquire about treatment alternatives and be told the advantages and disadvantages of each.
- The right to refuse treatment to the extent permitted by law and to be informed of the consequences of this action.
- The right to be informed of the professional rules, laws, and ethics that governs the practice and its employees.
- The right to notify the Center in writing of any Advanced Directive. The Center's policy is to include the notice in the patient's chart, but the Center will call 9-1-1 in an emergency and will give the paramedics a copy of the directive.

If you have any questions about our policy or would like to file a complaint, please contact the office manager. You may also contact the Centers for Medicare and Medicaid Services (CMS) or the State of Maryland. The following is their contact information:

State of Maryland
Office of Health Care Quality
55 Wade Avenue
Catonsville, MD 21228
Tel 1-800-492-6005

CMS: www.medicare.gov/ombudsman/resources.asp